

NY State of Health the Official Health Plan Marketplace

NY Health Plan Association Annual Conference

Donna Frescatore Executive Director November 21, 2013



NY STATE OF HEALTH OPENED ON OCTOBER 1ST



What is NY State of Health?

Organized marketplace

- One-stop shopping for subsidized and unsubsidized coverage
- Easily compare and enroll in qualified health plans
- The only place to check eligibility and apply for financial assistance
- Apply on-line, by phone or in-person assister

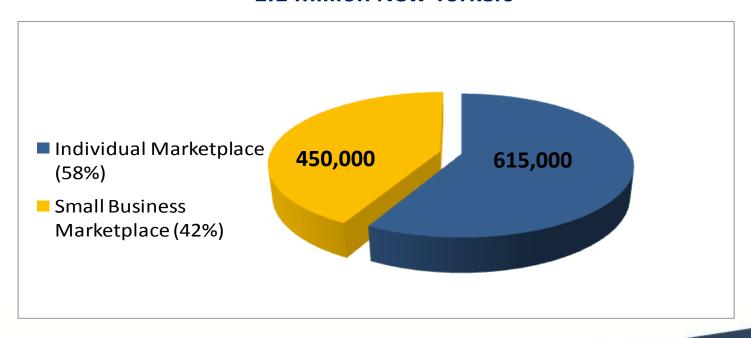
Two programs

- Individual Marketplace
- Small Business Marketplace



Who Will Enroll In NY State Of Health?

Health Plan Marketplace enrollment is estimated to be 1.1 million New Yorkers



Small Business Marketplace: (Value for Small Employers



Choice

 Employers and employees regard expanded choice as a key advantage to using the Marketplace.

Administrative Simplicity

• The Marketplace provides monthly billing to employers along with other administrative simplifications.

Tax Credits

• The Marketplace will be the exclusive place to access small business tax credits in 2014.

Contribution Options

• 76% of respondents believe this feature helps predict costs.



NY State of Health Enrollment Dates

- Individuals can enroll through March 31, 2014, unless they have a qualifying event
- Small employers can choose open enrollment dates for their employees any month of the year
- Coverage is effective as early as January 1, 2014
 - Individuals must enroll by December 15
 - Small businesses by November 29





A STATE OF THE ART WEBPORTAL FOR NEW YORKERS TO SHOP, COMPARE AND ENROLL IN COVERAGE



www.nystateofhealth.ny.gov





A FIRST CLASS CUSTOMER SERVICE CENTER DEDICATED TO ASSISTING NEW YORKERS



Customer Service Call Center 1-855-355-5777

- Call Center answers hundreds of calls each hour
 - Answer questions
 - Complete phone applications
 - Hours: 8am-8pm (M-F) and 9am-1pm (Sat)
- Assistance available in over 170 languages
 - Many staff will be bilingual and oral interpretation available for remaining languages.



CERTIFIED ENROLLMENT EXPERTS AVAILABLE TO PROVIDE IN-PERSON ASSISTANCE IN THE COMMUNITY AT CONVENIENT LOCATIONS.



3 Types of In-Person Assistors

IPA/Navigators

- Complete Applications
- Compensation from DOH grant program
- Training and certification required
- Serve Individuals and Small Business Marketplace

Insurance Brokers/Agents

- Complete Applications
- Commission-based compensation
- Training and certification required
- Choose to certify in Small Business Marketplace, Individual, or both

Certified Application Counselors

- Complete Applications
- No compensation from Marketplace
- Training and certification required
- Serve Individuals



THE RIGHT PLACE FOR INDIVIDUALS AND SMALL BUSINESSES TO FIND A CHOICE OF HIGH QUALITY, LOW COST PRIVATE HEALTH PLANS

QUALIFIED HEALTH PLANS



Today's Options* of New York, Inc.





































http://info.nystateofhealth.ny.gov/PlansMap

QUALIFIED DENTAL PLANS

























http://info.nystateofhealth.ny.gov/PlansMap



HEALTH PLANS

- Cover Essential Health Benefits: preventive, wellness and chronic disease management, inpatient, outpatient, behavioral health, emergency services, lab and imaging, prescription drug, rehabilitative and habilitative and pediatric dental and vision
- Available in 4 Metal Tiers: Platinum, Gold, Silver and Bronze
- Each must have an adequate network
- All state consumer and provider protections in place



THE ONLY PLACE INDIVIDUALS AND SMALL BUSINESSES IN NEW YORK CAN APPLY FOR AND RECEIVE FINANCIAL ASSISTANCE TO HELP PAY FOR COVERAGE



Two Forms of Financial Assistance for Individuals and Families

- 1. Tax Credits reduce monthly premiums
 - single adults earning less than \$45,960
 - families of 4 earning less than \$94,200
- 2. Cost-Sharing Credits lower co-payments and deductibles
 - single adults earning less than \$28,725
 - families of 4 earning less than \$58,875



Tax Credit & Premium Rate Estimator

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(\$45,960 for Individuals and \$94,200 for a fam.	By all four). Use the Tax Credit and Freeziem		londs the amount of tax and it you may be eligible for an
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http://info.nystateofhealth.ny.gov/PremiumEstimator



Small Business Tax Credits

- Employers with fewer than 25 employees
- Employer must contribute at least 50% toward the cost of individual coverage
- Average salary (not including owners) does not exceed \$50,000
- Maximum credit of 50% of employer contribution (35% for not for profit employers via payroll tax credit)

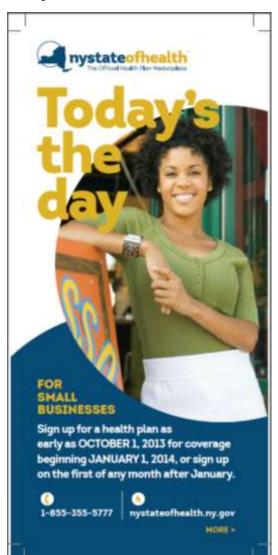


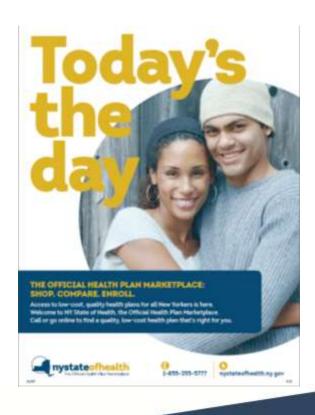
A STATEWIDE MULTI-MEDIA ADVERTISING AND TOOLS FOR CONSUMERS AND SMALL BUSINESSES

Fact Sheets, Rack Cards, & Posters



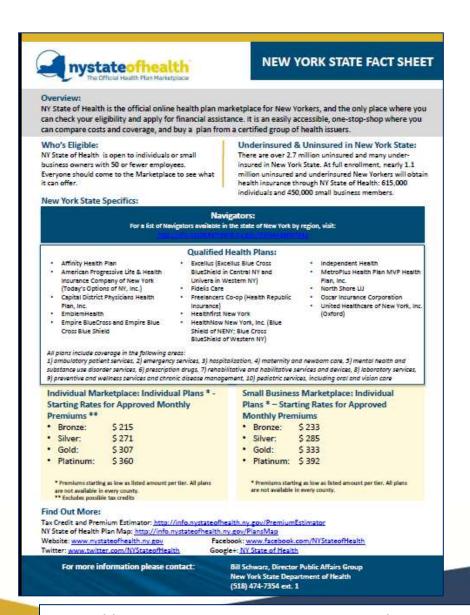






State and Regional Fact Sheets





NY State Fact Sheet
Small Business Fact Sheet

Regional Fact Sheets:

Albany

Bronx

Brooklyn

Buffalo

Long Island

Manhattan

Mid-Hudson

Queens

Rochester

Staten Island

Syracuse

Utica



nystateofhealth.ny.gov 1-855-355-5777